


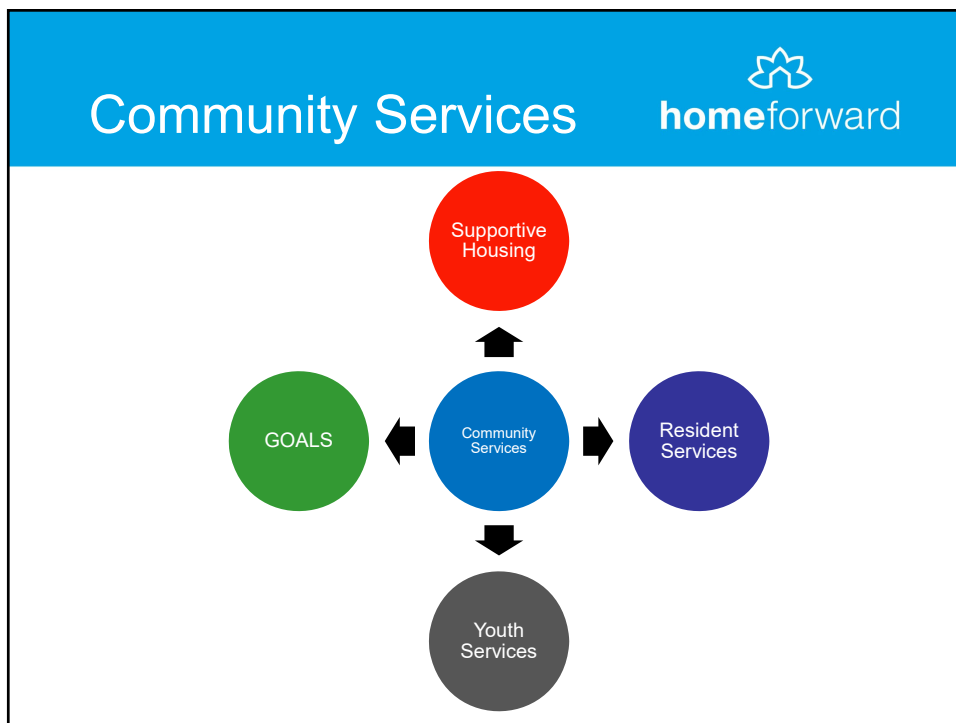
homeforward
hope. access. potential.

Goal 7 – Support Resident Success

Prepared for Dekum CAC discussion – June 10, 2020



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GOALS



Greater Opportunities to Advance, Learn, and Succeed

- Nationally known as FSS (family self-sufficiency program). A HUD program to help public housing residents and section 8 participants increase their earnings, build assets and financial capability.
- Employment focused
- Five year voluntary contract that may be extended for up to two years by Home Forward for good cause.
- Each participating family is assigned a Goals Coordinator, to coach and assist in helping find resources and supportive services that enables GOALS.

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Resident Services Core Objectives



Resident Services at Home Forward currently provides supportive services to 51 public and affordable properties, helping over 5,123 households access needed resources and services.

Our efforts are focused on the following areas:

Housing Stability

Self-Reliance

Community Building

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Resident Services		homeforward	
PROPERTY NAME	OFFICE ADDRESS	RPM	Service Coordination
Madrone Place Apartments	17802-17892 E Burnside Street	Stephanie	John
Alderwood Court	17225 SE Alder St.		Rebeca
Eastwood Court	18206-18268 SE Yamhill St.		Silas
Stark Manor	600-658 SE 21 st Ave.		
Fir Acres	19401-19463 SE Yamhill St.		
Floresta	12608 SE Foster Rd.		
Harold Lee Village	4023 SE 112 th		
Hunters Run	12745 SE Powell Blvd.		
Demar Downs	2700-2846 SE 14 th Ave.		
Powellhurst Woods	11200 SE Holgate St.		
Townhouse Terrace	3001-3135 SE 136 th Ave.		
Tillicum North	3001 NE Division St.	Waleed	
Tillicum South	3045 E Powell Blvd.		
Peaceful Villa	2835 SE 47 th		
Lexington Court	7858-7898 SE 72 nd Ave.		
Cora Park	4207 SE 37 th Ave.		
Chateau	1910 SE Stark St.		
Holgate House	4601 SE 39 th Ave.		
Humboldt Gardens	5033 N Vancouver		
Bel Park	1001-1019 N Blandena St		
Winchell Court	7850-7868 N Interstate Ave.		
Steven's Creek Crossing	6715 SW 26 th Ave	Shannon	
Slavin Court	4702 SW Slavin Rd.		
Dekum Court	7003-7055 NE 27 th Ave.		
Carlton Court	5241-5327 NE Killingsworth St.		
Cellio Court	4605 NE 95 th St.		
Maple Mallory	3700-3800 NE Garfield Ave.		
Tamarack Apartments	4021-4257 N Alaska St.		
Elliot Square	56 NE Rodney Ave.		
Camelia Court	2601 N Lombard St.		
Medallion	1969 NW Johnson St.		
Williams Plaza	2041 NW Everett St.		
Ruth Haefner Plaza	6005 SW Beaverton-Hillsdale Highway		
Schrunk Riverview Tower	8832 N Syracuse St.		
Dahlke Manor	915 NE Schuyler St.		
The Apts@ Bud Clark Commons	655 NW Hoyt		
Gaughan Plaza	2140 NW Kearney St.		
Northwest Tower	335 NW 19 th Ave.		
Hollywood East	4400 NE Broadway St., Suite A		
Sellwood Center	1724 SE Tenino St.		
Rosenbaum Plaza	1218 SW Washington Street		

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Resident Services Focus		homeforward	
<p>Housing Stability</p> <ul style="list-style-type: none"> • Mutual accountability • Lease engagement • Eviction prevention • Housekeeping • Crisis intervention • Advocacy & education 	<p>Self Reliance</p> <ul style="list-style-type: none"> • Coaching • Education & training • Employment • Income • Asset building • Health 	<p>Sense of Community</p> <ul style="list-style-type: none"> • Relationship • Community • Leadership • Partners • Safety 	

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Partnerships



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- Trash for Peace
- Portland Parks and Recreation
- Feel the Noise Arts Program
- **Healthcare focus:** Concordia School of Nursing, University of Portland School of Nursing, Janus Youth Program, Meals on Wheels
- **Culturally-specific services:** NAYA/NARA, Hacienda CDC, IRCO, SEI, POIC
- **Education & Workforce focus:** Portland Community College, WorkSource, Faubion School, Woodlawn Elementary School, Vernon Elementary School, St. Andrews Elementary School, Save First, Innovative Changes

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Dekum Resident Services



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The **Resident & Community Services Coordinator (RCSC)** provides support to residents by coordinating an array of social, community building and educational services to improve the stability, quality of community life and wellness of individuals and families at Dekum Court.

Examples of Dekum activities

- Summer Lunch
- Multnomah County Summer Reading Program
- National Night Out








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Property Management



Property Management will work closely with community services and external partners in a coordinated effort to support

- housing stability,
- self-reliance, and
- sense of community

while managing the day-to-day operations of the property.

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Property Management Goals



- ✓ Provide high quality community-oriented property management services
- ✓ Support and provide ongoing resident education related to **housing stability and resident retention** (lease terms, tenancy, landlord tenant law)
- ✓ Employ **trauma informed approach and utilize equity lens** during tenant screening, leasing, tenancy, lease compliance, community building, etc.
- ✓ Proactively work with the Resident Community Services Coordinator to ensure a strong **sense of team in support of resident and community goals**

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